



# University Libraries

## 2018 Consolidated Annual Report

# Mission

University Libraries identifies, collects, organizes, preserves and provides access to information resources and services to support the University's commitment to academic excellence, educational opportunity, personal growth and social responsibility.

# Library Personnel

## Administration (3)

- ▶ Dean, Assistant Dean, 50% Development Director

## Faculty (13)

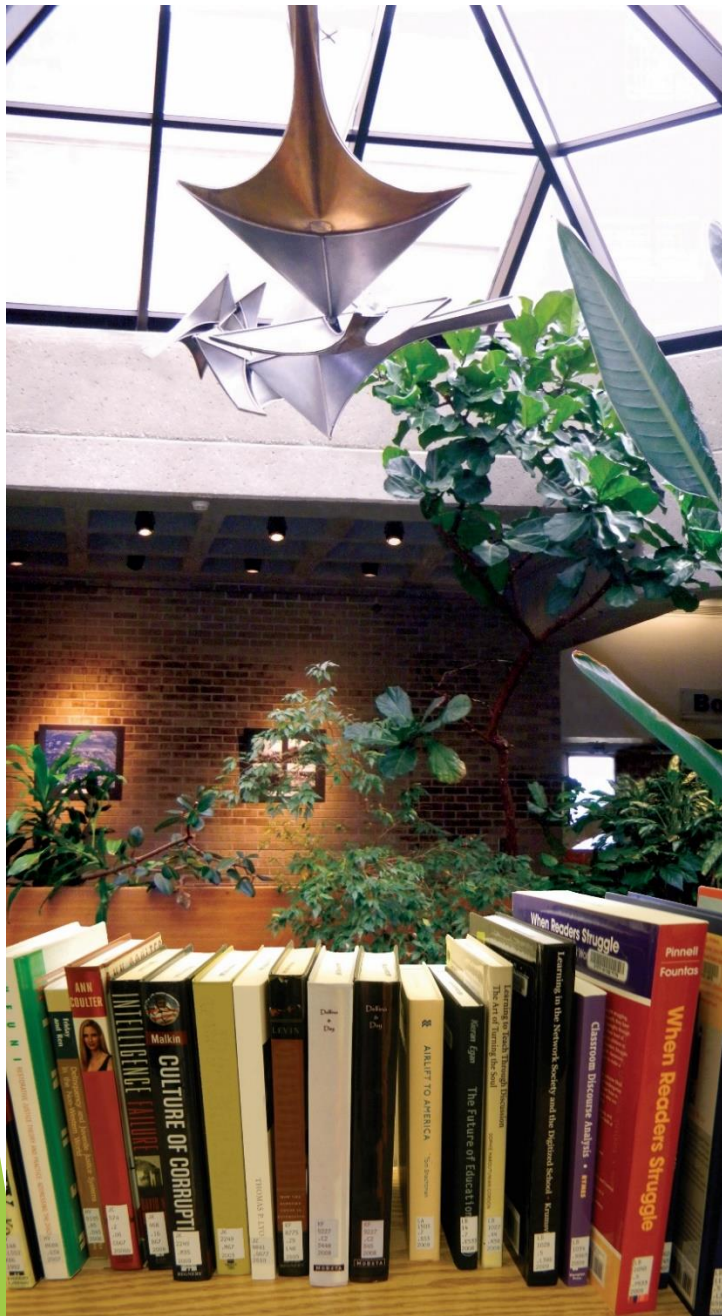
- ▶ This includes Jeff Hancks' open position

## Civil Service (28)

- ▶ This includes the web specialist III open position

## Students (52)

- ▶ This includes 3 graduate assistants and 2 IRAD



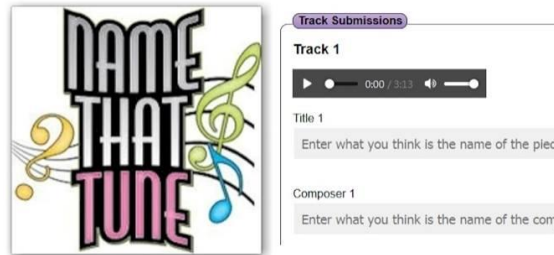
# Accomplishments

# Music Recital Archives

- ▶ Completed the digitization of over forty years of WIU recitals (1970-2014)

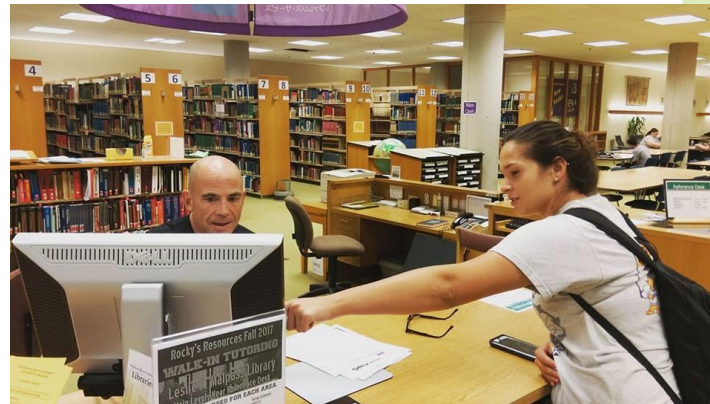
Recitals Digitized & Added – <i>WIU Libraries Music Recital Archive</i>						
	2017	2016	2015	2014	2013	Total
Recitals	234	238	414	420	886	2,192
Digital Objects (.mp3 & .FLAC tracks; pdf programs)	5,487	5,323	8,786	11,137	19,341	50,074

- ▶ Implemented a “Name That Tune” contest to identify tracks of recitals missing programs.



# Reference

- ▶ Answered thousands of reference questions, examples include . . .I need:
  - ▶ books with ethnographies
  - ▶ to access magazine articles from Education Week from a WIU digital database
  - ▶ books on Polish art in the 19<sup>th</sup> century
  - ▶ to cite Wordsworth's poem "Ode: Intimations of Immortality from Recollections of early childhood" as published in a book



# WIU Authors Reception



*Library staff authors: Sean Cordes, Brian Clark, John Stierman, Rod Sharpe (retired), Linda Zellmer, Marilyn Shelley (retired)*



# WIU Authors

- ▶ Created the 13<sup>th</sup> annual WIU Authors Bibliography

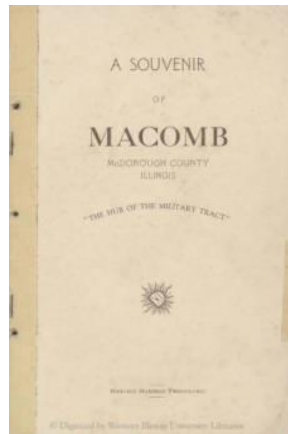
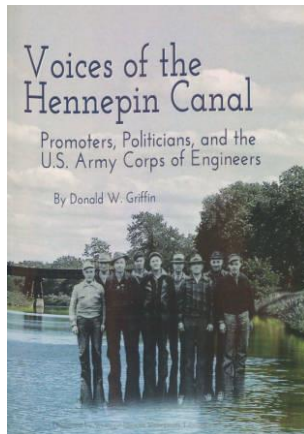
Year/ (Pub. Year)	2017 (2016)	2016 (2015)	2015 (2014)	2014 (2013)	2013 (2012)	2005-2012 (2004-2011)	Total
WIU author citations	320	364	313	337	382	2,759	4,475





# Digitization

- ▶ Imaging students completed 3,114 images for Document Delivery, ILL, and Reserves
- ▶ Completed imaging of several collections
  - ▶ Voices of the Hennepin Canal
  - ▶ A Souvenir of Macomb
  - ▶ Western Courier (10 more volumes added)



## Top 20 WIU Home Pages — 2017CY

Rank	WIU Page	Pageviews	Unique Visits	Avg. Page Time
<b>1</b>	<b>WIU Libraries</b>	<b>308,601</b>	<b>204,871</b>	<b>0:02:45</b>
2	AIMS	153,032	132,492	0:06:16
3	“The Right Choice” (Admissions)	148,196	138,988	0:06:24
4	Undergrad Application	122,234	13,622	0:01:03
5	Academics	122,151	89,328	0:00:25
6	Admissions	115,430	82,302	0:00:34
7	Academic Majors	101,127	65,149	0:00:44
8	Student Services	101,077	78,513	0:01:19
9	WIU Quad Cities	91,172	64,033	0:00:57
10	Provider Connections (COE)	90,463	72,419	0:01:58
20	Housing (Student Services)	50,178	38,254	0:00:44
<b>Other Highly Ranked Library Pages</b>				
<b>38</b>	Library Databases	38,265	26,397	0:03:47
<b>116</b>	Library Hours	11,876	10,641	0:03:12
<b>120</b>	Music Library	11,563	8,437	0:04:30

### Top 20 Web Pages of WIU Libraries @ wiu.edu/libraries/ -- 2017CY

Rank	Library Web Page	wiu.edu/libraries [...]	Page Views	Unique Visits	Avg. Page Time
1	Library Home	/index.php	308,601	204,871	0:02:45
2	Databases	/databases/	38,265	26,397	0:03:47
3	WIU-QC Library	/qc/library/	14,076	9,462	0:03:34
4	Hours	/info/hours/	11,876	10,641	0:03:12
5	Music Library	/music_library/	11,563	8,437	0:04:30
6	Curriculum Library	/curriculum_library/	4,552	2,943	0:04:34
7	Interlibrary Loan	/interlibrary_loan/	3,367	2,460	0:03:54
8	Archives	/archives/	2,569	1,858	0:02:00
9	Malpass Info	/info/malpassLibrary.php	2,220	1,896	0:00:53
10	Gov/Legal Info	/govpubs/	2,043	1,031	0:02:05
11	Article Databases	/databases/articleDBs.php	1,898	1,459	0:01:52
12	Directory	/info/facultyStaffDirectory.php	1,785	1,092	0:00:54
13	IL Compiled Statutes	/govpubs/illinois_laws/compiledAndRevisedStatutes.php	1,679	1,276	0:02:09
14	A-Z Index	/info/a2zIndex.php	1,656	1,119	0:00:40
15	Help	/help/	1,610	1,356	0:01:40
16	General Info	/info/	1,523	1,199	0:00:37
17	Employment	/administration/employment.php	1,494	1,246	0:00:38
18	Library Catalogs	/catalogs/	1,370	966	0:01:21
19	Reference Tools	/reference/reftools/	1,347	757	0:01:00
20	Access Services	/access_services/	1,341	1,003	0:00:37
Subtotal (Top 20 Library Pages)			414,835	281,469	--
Remaining library pages (1,207)*			44,505	33,340	--
<b>TOTAL wiu.edu/libraries/ Pages (1,227)</b> (vs. 2016CY)			<b>459,340</b> (+2%)	<b>314,809</b> (+7%)	~2:42
<b>wiulibraries.org/ (via Linux Server)†</b>			<b>504,201</b>	<b>89,895</b>	--
<b>Total Library Web Activity</b> (vs. 2016CY)			<b>963,541</b> (+7%)	<b>404,704</b> (-6%)	--

Library web pages were viewed 963,541 times in 2017

7 % increase over last year

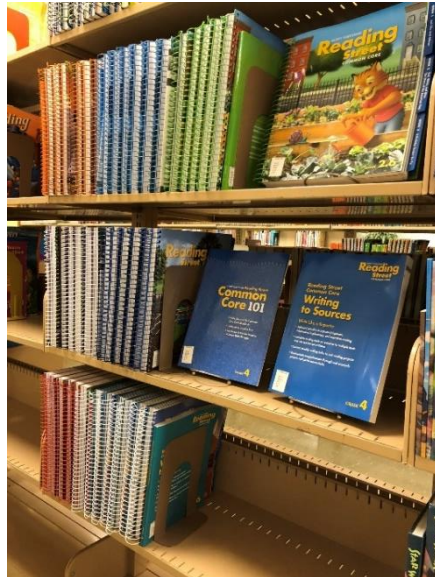
# Gifts

- ▶ \$36,222 was raised during 2017
- ▶ Major gifts received include:
  - ▶ \$3,000 and \$1,000 gifts to the Curriculum Library
  - ▶ \$1,000 gift to the Lwin Physical Sciences Library
  - ▶ \$1,000 gift to Archives/Special Collections Unit
  - ▶ Painting valued at \$2,000 in memory of Bill Sanders, former library employee
  - ▶ Music scores valued at \$1,400 to the Music Library



# Curriculum Library

- ▶ Staff worked with the Curriculum & Instruction department to purchase a new Reading textbook series using foundation funds
- ▶ Held the 4<sup>th</sup> annual book sale, raising \$569



# Music Library

- ▶ Planned, organized, and staffed two book sales, raising a total of \$851.75



# A Taste of Archives

- ▶ Raised \$1,800



# Library Atrium Society Plant Reception

- ▶ Two Library Atrium Society members were recognized at the Gardener Level



Dr. Donna Goehner



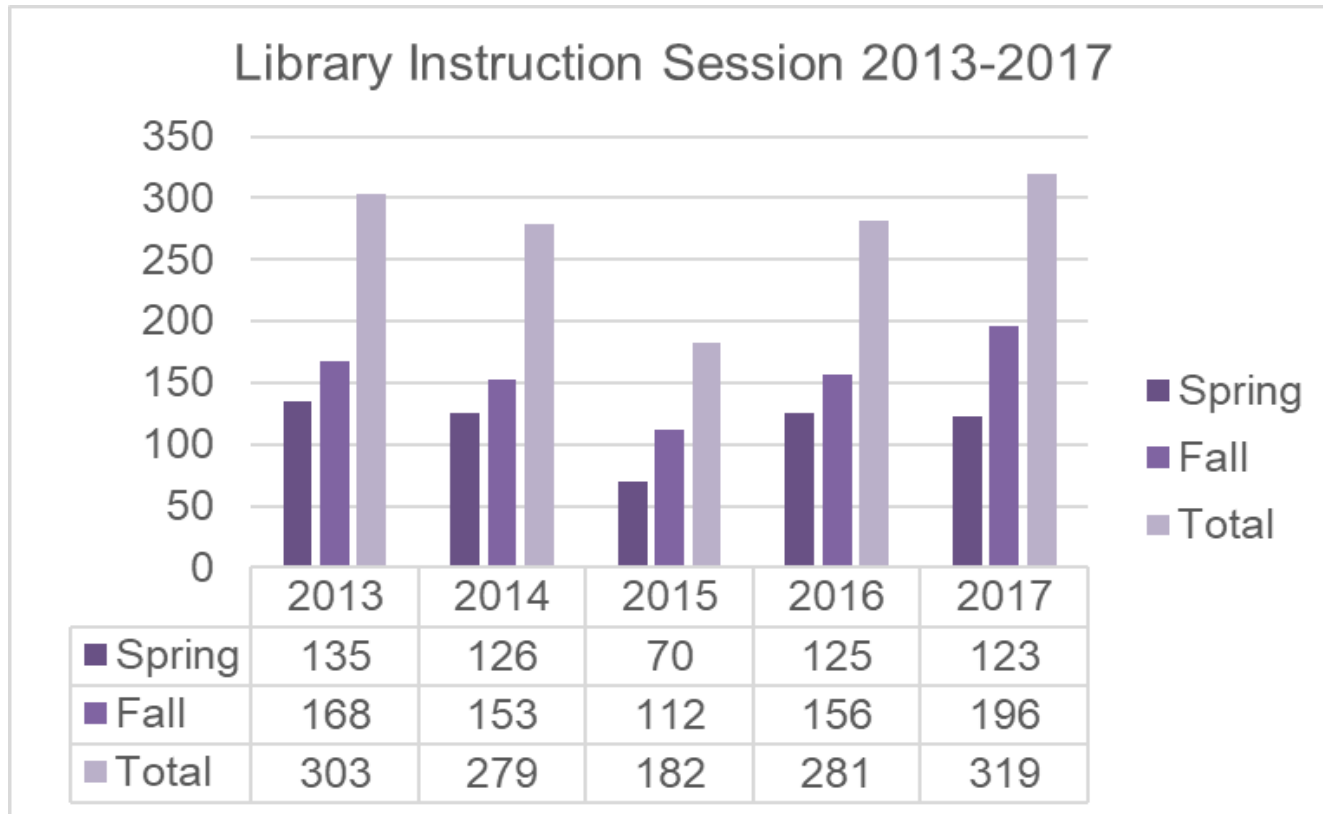
Dr. Cynthia Struthers



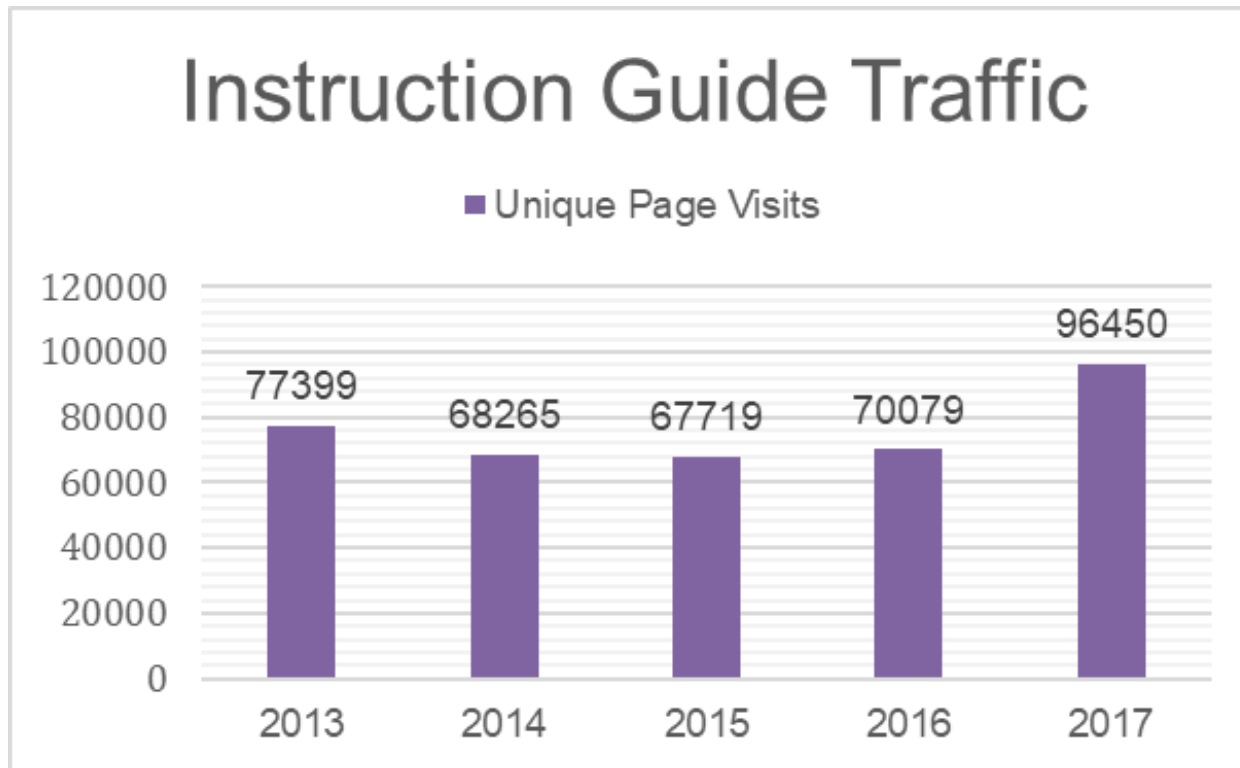
# Library Instruction

- ▶ 304 Bibliographic instruction sessions were taught, including 42 tours
- ▶ Library faculty developed and taught 257.5 classroom hours of instruction
- ▶ Three Library faculty taught 4 sections of the University 100 Personal Growth and Well-Being course
- ▶ Three Library faculty (including the Dean of Libraries) served as Building Connections Mentors for 26 first-year students

# Library Instruction



# Library Instruction Guides



# Quad Cities Library

- ▶ Continued progress on Leibovitz Collection “Diaries & Memoirs” traveling case
- ▶ Circulated 1,691 items from I-Share
- ▶ Circulated 1,057 items from the local collection
- ▶ \$2,000 GIK of two antique bookcases, located in the QC Library



# Visiting Scholar

- ▶ Hosted Lemya Boughoua, a University Teacher  
Ministry of Higher Education  
University Center Abd Al Hafid Boussofin Mila, Algeria



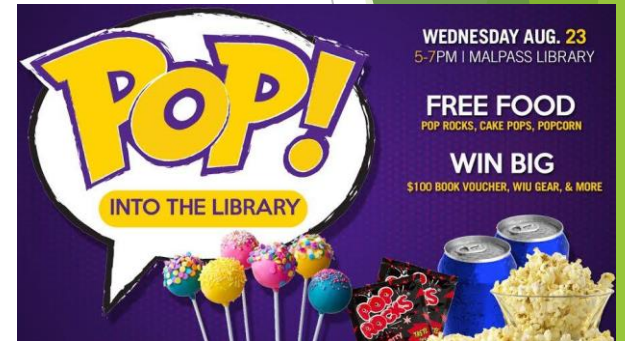
# Library Events



Arts in the National Parks



Archaeology in the National Parks



Stress relief with Therapy Dogs



Women's History Month

### University Libraries Combined Measures

Service Measure	2015	2016	2017	Change from 2016 to 2017
<b>Gate Count</b>	493,706	682,598	808,746	16%
Reference Questions	10,385	11,546	10,971	-5%
<b>E-Research Guide Use</b>	67,719	70,079	96,450	38%
Instructional Programs	182	281	304	8%
Use/Circulation of physical materials	39,206	41,360	41,299	-0.1%
E-Book Downloads	27,404	26,276	22,299	-15%
E-Journal Use	307,518	279,309	278,356	-0.3%
WIU Digital Collection Use	242,878	307,762	320,152	4%
Reserve Use (Traditional)	10,606	12,192	12,500	2.5%
E-Reserve Use	11,516	12,101	10718	-11%
<b>Reserves (# of courses)</b>	545	640	739	15%
Interlibrary Loan (borrowed)	19,492	18,728	14765	-21%
Interlibrary Loan (loaned)	15,355	12,869	11538	-10%
Library Web Pages Viewed	1,017,065	903,275	963541	6.7%

# Preservation



## Quick Facts

- ▶ Labor cost \$48,958.83
- ▶ Student hours: 5,900 +
- ▶ Linear feet cleaned: 15,395  
(approx. 142,933 volumes)
- ▶ 333 Journals deaccessioned
- ▶ Equipment/supplies cost:  
\$739.27
- ▶ Mold Consultant cost:  
\$1,296.49



# Graham Scholarship

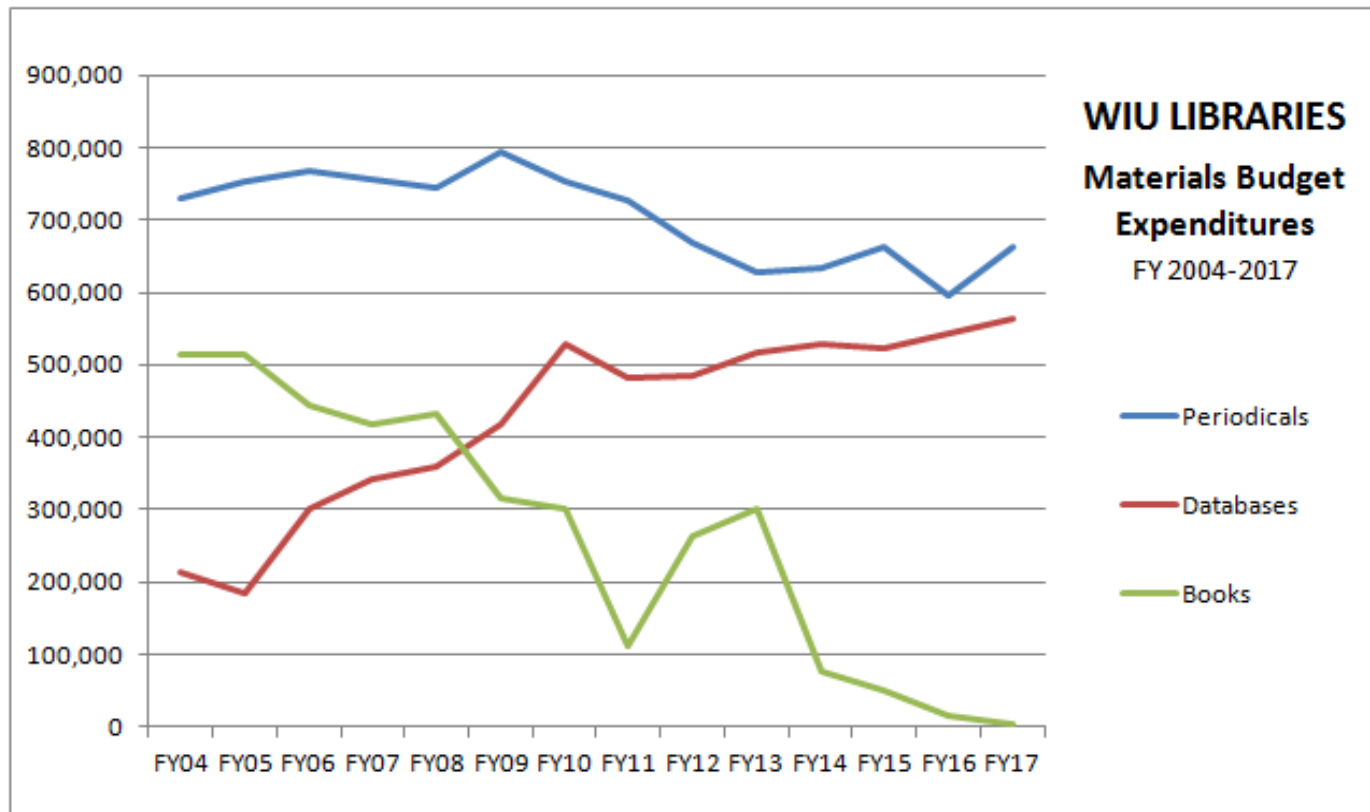


Avilashchary Maroju (Hyderabad, India), Molly Cameron (Ellisville, IL), Jessika Runquist (Plymouth, IL), and Taylor Runquist (Plymouth, IL)



# 2019 Goals

# Develop/Maintain Collection



# Physical Sciences Library

- ▶ Move equipment and furniture to the Malpass Library
- ▶ Shift main collection to make room for PSL materials
- ▶ Move PSL collection to the Malpass Library



# Technology Goals

- ▶ Include more wireless routers throughout the Malpass Library to increase connectivity
- ▶ Secure permanent funding for a sustainable four-year cycle of technology
- ▶ Promote the reduction of paper waste
- ▶ Explore benefits and costs of implementing a 'phase-one' Institutional Repository

# Development Goals

- ▶ Transition Library Leadership Board into fundraising role
- ▶ Expand “Taste of Archives” event
- ▶ Host 40<sup>th</sup> Anniversary Celebration of the Malpass Library



# Personnel Reductions

- ▶ With the PSL closing the Civil Service LOA position will be eliminated
- ▶ Unit A faculty member (Instruction/Reference) retiring May 2018 will be temporarily vacant
- ▶ Civil Service LOA (Information Systems/Digitization) retiring June 2018 will be temporarily vacant

# New Funding Requests

## University Archivist

- ▶ Needed to supervise the Illinois Regional Archives Depository Program (IRAD) as part of the agreement with the State Archives
- ▶ Professor of Icarian Studies needed as per our donor agreement





# New Funding Requests

## Web Specialist III

- ▶ Update and maintain Library web pages
- ▶ Update Musical Recital Database
- ▶ Resolve ongoing issues with our many databases



*“A library is not a luxury but one of the necessities of life.”*

*– Henry Ward Beecher*

# UNIVERSITY LIBRARIES



Music Library



Malpass Library



WIU Quad Cities Library



Physical Sciences Library



Curriculum Library