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University Technology Advisory Group (uTAG) Meeting Agenda
Wednesday, September 14, 2022 • 3:00 PM / 15:00

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Attendance

Amy Ekanayake, Curtis Williams, Dan Romano, Dennis DeVolder, George Mangalaraj, Greg Kain, Hoyet Hemphill, Jeff Calhoun, Jeremy Merritt, John Determan, Khaing Saw, Leaunda Hemphill, Liguo Song, Loretta Oden, Megan Owens, Michael Sowinski, Paul Sweet, Peter McMeekan, Robert Emmert, Shelby Eck, Stacie Hunt, Tammy Bories, Thomas Oliver Rosner, Yeongkwun Kim

Upcoming Technology Maintenance
- uTech Systems 9:00 PM – 6:00 AM, Friday evenings and Saturday mornings
- Mainframe – 7:00 PM – 9:00 PM, Sundays

Events
- September 22, Thu. – BOT Meeting in the QC
- October 14, Fri. – Fall Break – No Classes

Prior Meeting: April 13, 2022

Meeting started at 15:02

Agenda

1. uTAG Coordinator (Thomas Oliver Rosner)
    - Welcome
    - New Meeting Schedule (September, October, November, February, March, April)
    - Introduction Greg Kain (Priorities: ERP and Cyber Security)
2. CIO update (Greg Kain)
    - Policy recently updated and approved by President's Cabinet:
        - Some policies are not yet enforced but are being worked on, like the password length
3. IT Governance (ITG) update (Greg Kain)
    - No update
4. ERP implementation – (Stacie Hunt)
    - Unifyed Contract dissolved
    - Slate CRM purchased and training in progress
    - Financial Aid software RFP evaluation underway
    - Workday demonstrations and discovery sessions
5. University Technology updates
    - Network and Data Center (Dan Romano)
        - New Macomb and QC Internet egress firewalls installed
        - New storage array on mainframe
    - QC Technology (Jeff Calhoun)

- - - Replacement of QC outdoor WiFi access points over summer
  - ○ User Support Services (Robert Emmert)
    - ■ Local Administrator rights removal
      - ● Software Center Icon
      - ● Volunteers to go sooner
    - ■ Security Awareness Training
    - ■ Old Equipment Dell 7020 and older
    - ■ Cyber Security Awareness Month (October)
  - ○ Business Applications (Robert Emmert)
    - ■ No update
  - ○ Administrative Information Management Systems (Stacie Hunt)
    - ■ Data request changes due to staffing issues - 20 working days
    - ■ Has open staff positions
  - ○ Web Services (Jeremy Merritt)
    - ■ No notable updates
  - ○ CAIT (Paul Sweet)
    - ■ No notable updates since our last meeting
    - ■ Has open staff positions
  - ○ Information Security (Brian Andrews)
    - ■ No update
  - ○ Digital Spaces (Ian Szechowycz)
    - ■ No update

Open discussion or new business

- ● Incident/outage dashboard: http://www.wiu.edu/university_technology/status/index.php
- ● Opt-in notifications – Details on signing up at http://www.wiu.edu/university_technology/announcements/#optin
- ● Other new business
  - ○ No update

Next meeting
- ● October 12, 2022, 3:00 PM / 15:00

Meeting adjourned at 15:38