

University Technology Advisory Group (uTAG) Meeting Agenda

Wednesday, February 8, 2023 • 3:00 PM / 15:00

Attendance

Ben Beach, Curtis Williams, Dan Romano, Debra Allwardt, Dennis DeVolder, George Mangalaraj, Greg Kain, Hunter Dunlap, Il-Seop Shin, Jeff Calhoun, Joe Roselieb, John Determan, Krista Bowers Sharpe, Leanda Hemphill, Lorette Oden, Megan Owens, Paul Sweet, Peter McMeekan, Bob Emmert, Shelby Eck, Stacie Hunt, Stacey Macchi, Tammi Bories, Thomas Oliver Rosner, Yeongkwun Kim

Upcoming Technology Maintenance

- uTech Systems 9:00 PM – 6:00 AM / 21:00 - 6:00, Friday evenings - Saturday mornings
- Mainframe – 7:00 PM – 9:00 PM / 19:00 - 21:00, Sundays

Events

- February 13, Mon. - Lincoln's Birthday - WIU Closed
- March 8, Wed. - uTAG Meeting
- March 13, Mon. - 17, Fri. - Spring Break - No Classes
- March 23, Thu. - 24, Fri. - BOT Meeting in the QC
- April 12, Wed. - uTAG Meeting
- May 8, Mon - 12, Fri. - Final Exam Week
- June 7, Wed. - 8, Thu. - BOT Meeting in Macomb
- Sep 13, Wed. - uTAG Meeting
- Sep 27, Wed. - 28, Thu. - BOT Meeting in the QC
- Oct 11, Wed. - uTAG Meeting
- Oct 27, Fri. - BOT Retreat in Macomb
- Nov 8, Wed. - uTAG Meeting
- Dec 4, Mon. - 5, Tue. - BOT Meeting in Macomb

Prior Meeting: November 09, 2022

Meeting started at 3:02 pm / 15:02

Agenda

1. uTAG Coordinator (Thomas Oliver Rosner)
 - Welcome
 - Creating a uTAG Charter, asking for volunteers helping writing it
2. CIO update (Greg Kain)
 - Smooth start of the semester, for the most part
 - Network outage caused by equipment that was end of life
 - End of last semester we had a issue with financial module cause by equipment that was end of life

- Working to identify more funding to address issues above and support rollout of new equipment
 - Grant Money
 - Student Technology Fee Review
- iPathe Adobe Initiative
 - Adobe creative cloud licensing for all faculty/staff, and 40% of students (Including nearly all Adobe Products except Captivate)
- Cybersecurity
 - Hiring a position dedicated to this effort
 - Review Risk assessment proposals
- 3. IT Governance (ITG) update (Greg Kain)
 - Creation of a Data Governance Policy
 - Review / Update of System Security Plan
- 4. ERP implementation – (Stacie Hunt)
 - Slate CRM Implementation
 - Carnegie Underscore Implementation Partner
 - Financial Aid Software Implementation & System Conversion
 - ERP Solutions
 - Workday
 - Ellucian (HH1 Presentations on Feb 21 - 22)
 - Oracle.
- 5. University Technology updates
 - Network and Data Center (Dan Romano)
 - No new updates
 - QC Technology (Jeff Calhoun)
 - No new updates
 - User Support Services (Robert Emmert)
 - We are down two staff members and have a request to fill one of them right now.
 - Business Applications (Robert Emmert)
 - Phishing Hook in Gmail ( as a Chrome Extension)
 - D2L Issue
 - Administrative Information Management Systems (Stacie Hunt)
 - No new updates
 - Web Services (Jeremy Merritt)
 - We are working on a project to present our website via https only in order to improve user experience and confidence that traffic is encrypted.
 - CAIT (Paul Sweet)
 - New Hires
 - Brody Friday (Application Developer)
 - Nicholas Bell (IT - Enterprise Technology Engineer)
 - Digital Spaces (Ian Szechowycz)
 - No new updates

Open discussion or new business

- Incident/outage dashboard (including option to receive notices via email):
http://www.wiu.edu/university_technology/status/index.php
- Other new business
 - Looking at better ways for notifications for specific network outages, as some students only have public computers to access the internet and that wouldn't work well in case of bigger network outages. Greg Kain said he would look into other ways for such notifications.

Next meeting

- March 08, 2023, 3:00 PM / 15:00

Meeting adjourned at 3:27 PM / 15:27